

## The Very Best Care for Patients and Families

### Home Health Testimonials

"I recently used home health after having a kidney transplant and, as I'm now going through chemotherapy treatment for cancer, I rely on their knowledge even more. Having healthcare experts in my home, who know me inside and out, gives me so much more peace of mind. Weekend and night visits when I need them ... calls to my oncologist ... there's nothing they won't do for you."

- Regina D.

"It's extremely reassuring to know you have a team of specialists there to help 24/7. When I had a medical issue in the middle of the night and needed help, we called the home health nurse line. Half an hour later at two in the morning, a nurse was at our house and knew exactly what to do. These ladies are positive and pleasant and true professionals."

- Robert G.

"There's not a bad thing I can say about the women who came to take care of me after a recent hospitalization for sepsis. They were prompt, courteous and caring, trained to help me recover, and they even loved seeing my dog! It was a very positive experience, and I would recommend this home health team to anyone."

- Phyllis S.

"The team was great for my wound care, teaching me cleaning methods and providing the necessary treatments to speed the healing. Everyone who came to my house was prompt and caring, and helped me throughout the entire process. More than anything, I felt secure knowing that professionals were caring for something I couldn't see or take care of myself."

- Betty S.

### Hospice Testimonials

"The team was very supportive of me and my daughter. More often than not, it was good to have someone there from the outside that could answer questions and help our family make decisions about my wife's care. Their words of encouragement and assistance gave us the chance to focus on each other ... and took a little bit of the edge off. I have only positive things to say about the hospice care Charlotte received."

- Thomas L.

"We used hospice care for nearly nine months, and throughout the entire experience, the nurses and caregivers all did a wonderful job maintaining Mary's health. They were considerate in their duties, and always had her well-being top of mind. I would recommend this team and their care to anyone."

- Dick G.

"My husband's doctor told us that he should try hospice care, so we reached out to Columbus' hospice team. The girls were only with us for less than a week, but were all very caring and helpful, and I think the world of them. Everyone was amazing and went the extra mile for Fred. One brought him a prayer shawl after going to church, and another came to our home at 4 in the morning to help when I needed it most. Even though it was only a few days, they gave us more quality time together."

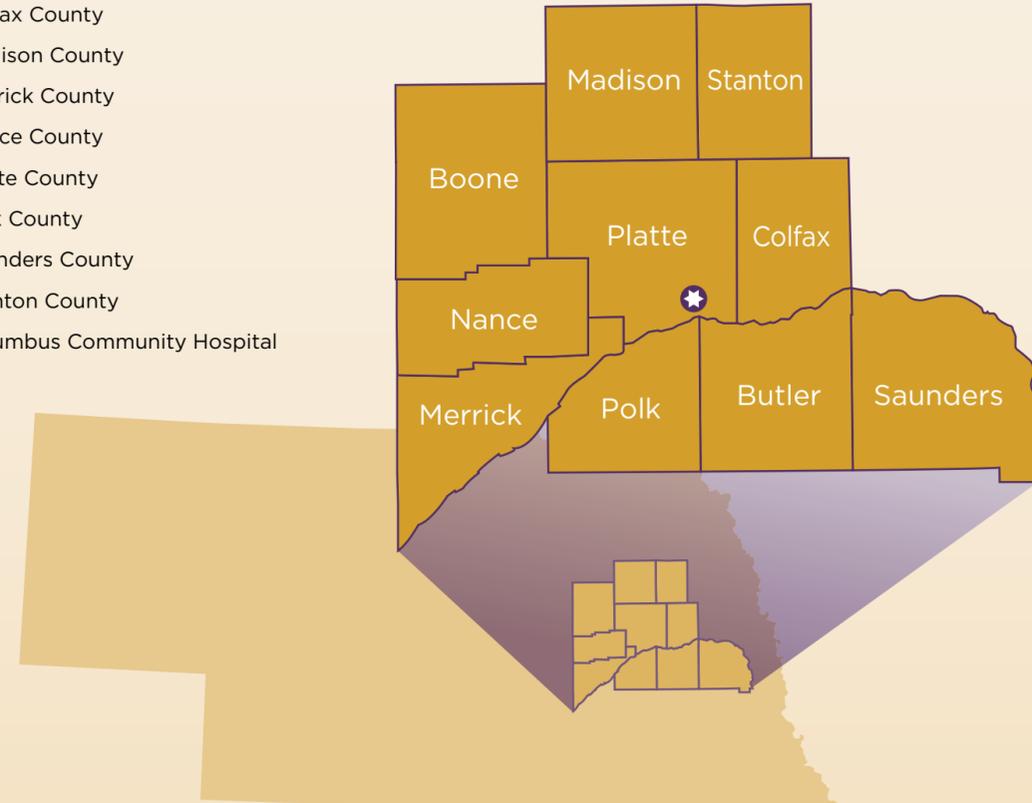
- Diana N.

## Delivering accessible care to 10 counties in the area

Both the Home Health and Hospice programs at Columbus Community Hospital provide expert care for patients and families in a large 10-county service area.

### Counties Served

- Boone County
- Butler County
- Colfax County
- Madison County
- Merrick County
- Nance County
- Platte County
- Polk County
- Saunders County
- Stanton County
- ★ Columbus Community Hospital



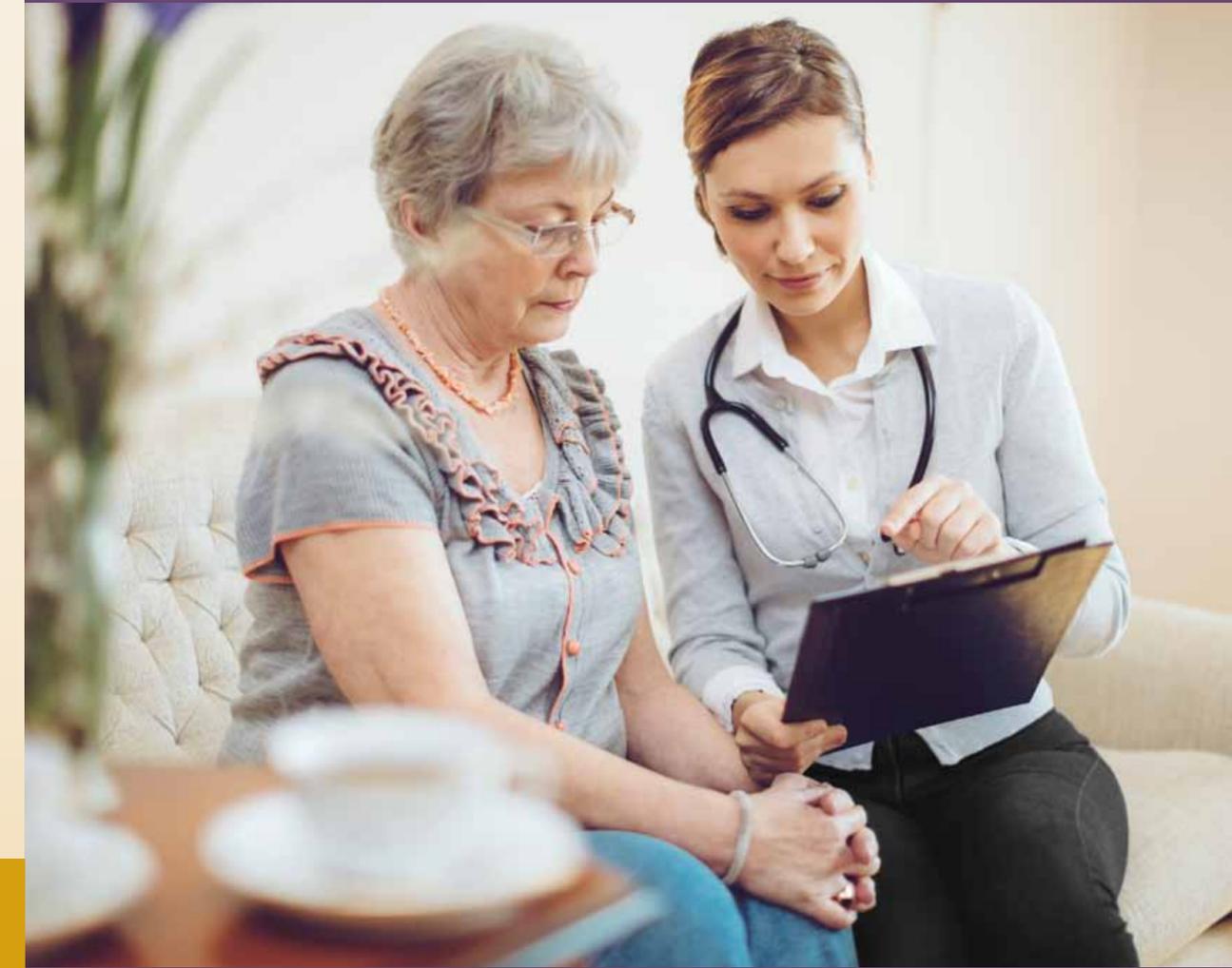
To learn more about the Home Health program or Hospice care, please call **402-562-3300** or visit **columbushosp.org**.



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402-564-7118 • [www.columbushosp.org](http://www.columbushosp.org)

## Home Health | Hospice

### Program Care Summary



## Offering the comforts of home, the care of experts

### Home Health Care Benefits

Columbus Community Hospital delivers exceptional, personalized care right to patients' doors. Our comprehensive Home Health program offers a team approach to care by building strong relationships that patients and families can count on.

This medically directed Medicare- and Medicaid-certified program is designed for patients of all ages who are recovering from surgery or injury — and those living with chronic health conditions. Home health care is typically less expensive, more convenient and just as effective as care that patients would receive in a hospital or skilled nursing facility.



Contact our Home Health program at **402-562-3300** or visit **columbushosp.org** to learn more.

### A Team of Skilled Home Health Professionals

Our cohesive group of skilled care providers works together to help improve the overall health, wellness and quality of life — through beneficial care and services that offer optimal results. These may include:

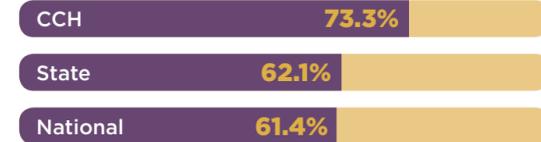
- Highly trained registered nurses
- Medication supervision and administration
- Intravenous therapy
- Medical treatments
- Diabetic management education
- Patient and caregiver training
- Nutritional assessments
- Lab services
- Telemonitoring
- Chronic disease management
- Home health aides
- Social services
- Physical therapy
- Occupational therapy
- Speech therapy
- Wound care
- Counseling and guidance
- Neurological rehabilitation



## Measuring quality of care and outcomes: Our data exceeds state and national averages

### Home Health Info and Results

#### Better Oral Medication Management



Includes ongoing education such as the Teach-Back method, M in the Box teaching method and continuing physician correspondence.

#### Lower Hospitalization Rate

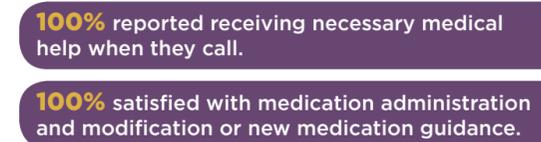


Attributed to telemonitoring, stoplight reports, education sheets/magnets and continuing patient/family education on chronic illness.

#### Higher Wound Healing Rate



#### 100% Patient Satisfaction



Compared to the National Research Corporation average of 95%.

### Hospice Care Info and Results

#### Overall Hospice Care Rating



Source: National Research Corporation data.

#### Patient Recommendation Rates



Source: National Research Corporation data.

#### CCH's High-Quality Hospice Care



Source: National Research Corporation data.

All Home Health and Hospice statistics are reported by the National Research Corporation, which shares ratings and reviews from patients online by leveraging existing patient experience data. This information enables patients to make better-informed care decisions and trust care providers.

## Embracing meaningful end-of-life moments

### Hospice Care Benefits

Columbus Community Hospital's hospice care provides compassion, comfort and knowledgeable care when it's needed most ... helping patients and families focus on the profound moments that happen when the journey of life is nearing its end.

Columbus Community Hospital provides expert hospice care that addresses a person's physical, emotional and spiritual needs, while also providing comfort and dignity. Hospice care improves quality of life and brings comfort and peace to patients and their loved ones, allowing everyone to make the most of every day and their time together.

### A Comprehensive Team Approach

Our experienced team of physicians, registered nurses, social workers, counselors, pharmacists, dietitians, clergy, home health aides, therapists and volunteers devote themselves to wholly supporting, comforting and skillfully serving patients and families facing a life-limiting or terminal illness with an array of valuable care services.



Contact our Hospice program at **402-562-3300** or visit **columbushosp.org** to learn more.



### Our Hospice program's range of care offerings include:

- Pain management
- Treatment of physical symptoms
- Medical supplies and equipment
- Emotional and spiritual supports
- Skilled and compassionate nursing care
- Bereavement services available
- Assistance with medical forms
- 24/7 registered nurse phone availability