

On the Go

Mobile Solution

The On the Go Mobile Solution helps deliver confidence by providing around-the-clock access to help at the press of a button.

Whether at home, in the garden, shopping, visiting a loved one or friend, you will have peace of mind knowing you are protected and connected.

Designed for mobility, On the Go is a compact, lightweight, and easy-to-wear pendant. It includes fall detection technology that automatically connects to our customer response center, if you fall and cannot press your help button.¹

It's the perfect solution for users who do not have a landline, cellular phone or contract. The embedded high-quality audio speaker and microphone allow you to speak directly with a trained care specialist through the pendant. It can be safely worn in the shower. Plus, it has a battery life of up to four days, depending upon your activity, which means it's ready to go when you are.



On the Go pendant, adjustable neck cord² and charging cradle

How it Works

Summon help.

You're always connected to our North America-based response center 24/7, 365 days of the year. Simply press your help button when you need help.



Hear a reassuring voice.

A trained care specialist will quickly access your profile, evaluate the situation, and decide upon the proper action.



Know help is on the way.

Based upon your needs and preference, Lifeline will contact a family member, neighbor, caregiver or emergency services. We'll also follow up to confirm that you received the help you needed.



On the Go Mobile Solution users have immediate access to help anytime, anywhere.

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Key Features

Lightweight, discreet, and easy-to-wear pendant delivers peace of mind by providing access to any type of help 24/7, 365 days of the year.

Fall detection automatically detects falls and connects to our response center, even if you don't press your help button.

GPS technology enables us to get you the help you need, no matter where you are.

Long-lasting, rechargeable battery. One single charge lasts up to 4 days.

Water resistant. Whether you're in the shower or in the rain, On the Go will withstand most wet environments.

Two-way voice communication. High-quality audio speaker and microphone allow you to speak directly with a trained care specialist through the pendant.

North America-based response center. Our response center is certified by the highest set of standards and is staffed by trained care specialists who assess each and every situation and send the correct type of help.

Specifications

Pendant to be worn around the neck	Yes
Can be worn inside and outside the home	Yes
Weight	1.8 oz
Dimensions	2.87" x 1.85" x 0.73"
Fall detection (standard)	Yes
Assisted GPS (A-GPS) locating technology	Yes
Water resistant	Yes
Built-in speaker for two-way communication	Yes
Battery life	Up to 4 days
Installation requirements	Power outlet, AT&T cellular coverage ³
Maintenance recommendation	Test monthly, charge daily

¹ Fall detection technology does not detect 100% of falls. If able, users should always press their button when they need help

² Do not use any neck cord other than the one provided by Lifeline or your representative

³ Cellular strength may vary depending upon environmental conditions and location