

# THE Importance of Caring

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my journey into health care



## Michele Foreman

OFFICE MANAGER, WIGGLES & GIGGLES THERAPY FOR KIDS™

Michele Foreman hadn't planned on working in health care, but the first job she was offered after high school was in emergency department admissions.

Foreman decided to give it a shot and it turned out to be a perfect fit.

Since accepting that emergency department job in 1989, Foreman has remained in the health care field. She's worked in a variety of positions at Columbus Community Hospital as well as at medical offices, including Dr. David Fry's pediatrician office, an orthopedic office in Lincoln and at Columbus Medical Center.

She started working at CCH in the admissions department in 2004. She then moved to patient accounts where she worked for several years before she was offered her current position as office manager at Wiggles & Giggles Therapy for Kids™ in May 2016.

**"I accepted that job, and I have loved every second that I have been working in this office,"** Foreman said. **"This is the only place that I get to watch SpongeBob, color with kids and get work done all at the same time."**

As office manager, Foreman greets patients and their families when they come in, arranges appointments, answers all of the clinic's phone calls, orders and organizes materials

for therapists and patients, completes billing paperwork and information for patients, and in general, helps the clinic's therapists and patients with anything else they may need.

This variety of tasks keeps Foreman busy, but she enjoys the work.

**"When I arrive at work, I jump right into answering phone calls, organizing paperwork from the day before, managing appointments, and so on,"** she said. **"I sit at my desk and keep busy with all of my work, all while talking to the children as they come in...My favorite part about being in this position is seeing all of the children that come in each day."**

Foreman also loves spending time with her co-workers who she said are supportive and always willing to help each other out.

**"They are all great to work with and make the workplace feel as though I am not even at work,"** she said.

Foreman has felt similarly supported in all of her positions at CCH.

**"No matter what position I have with CCH, I know that I always have other people to turn to if I need help or support in any way,"** she said.

Though Foreman hadn't initially planned on working in health care, she's glad she found a career in the field and she's especially glad to be at CCH.

**"If you are passionate about helping others and giving them the best care that they can get, then pursue that dream and do it at Columbus Community Hospital,"** she said. **"There are many great opportunities here and it is full of supportive people who will help that career goal come to life."**

For more information on Foreman or Wiggles & Giggles Therapy for Kids™, visit [www.columbushosp.org](http://www.columbushosp.org).