

THE Importance of Caring

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my journey into health care



Jenni Buggi
 PRACTICE MANAGER

Jenni Buggi went into the health care field because she wanted to create a great life for herself and her daughter. She did.

She also found a career she loved in the process.

“I really wasn’t sure of what courses I wanted to take after I graduated from Columbus High School,” Buggi said. **“But I knew I wanted to go to college to make a better life for myself and my daughter.”**

During her first semester at Central Community College in Columbus, Buggi took general courses and asked around to see what other people were doing. That’s when she became interested in the clerical side of medicine.

“I do not like the blood and the needles part of health care, but I do love the paperwork side and I find it very interesting,” she said.

Buggi went on to get an associate of applied science degree in medical office from CCC in 2005 and continued to enhance her health care education over the years by adding additional certifications and specializations.

“I consider myself a lifelong student. I was eager and passionate to learn more and more so I just kept adding courses,” she said.

Buggi was able to put these skills to work when she was hired by Genoa Medical Facilities in Genoa, Nebraska. She was hired there as a billing coordinator for the hospital and within about a year, she started handling the billing for their assisting living and long-term care as well. In this position, she filed insurance claims, prepared statements, and handled billing and coding.

In February 2015, Buggi started a new position with Morys Haven in Columbus as a business office manager and human resources and payroll coordinator. She worked there almost five years before joining Columbus Community Hospital in August 2019 as practice manager for the Columbus Psychiatry Clinic and Columbus Plastic Surgery Clinic.

In this role, Buggi’s main duties are ensuring the clinics are running smoothly and the staff in both clinics have the resources they need to provide high quality patient care. The clinics are small – with one psychiatrist, two therapists, two nurses, one receptionist and one part-time surgeon across both clinics. Buggi handles all administrative tasks for the clinics, including the billing, coding and accounts receivable. She also checks in with patients and answers phone calls.

“No two days are the same...we’re learning new things every day,” she said.

Though Buggi is relatively new to CCH, she is happy to work here. She said the hospital’s leadership team prioritizes continuing education and gives employees the resources they need to provide good care.

“I’ve only been an employee for right under a year, but I have felt like part of the Columbus Community Hospital since day one,” she said.

Buggi is also glad she found a job in health care – a field that provides her endless opportunities for learning and lets her help others.

“Health care is a very rewarding career,” she said. **“It is very interesting and always changing, so I can continue to learn more and more, and even though I’m not doing hands-on, direct contact with patients, I still believe I’m making a difference.”**

For more information on Buggi, the Columbus Psychiatry Clinic or Columbus Plastic Surgery Clinic, visit www.columbushosp.org.