



News Release

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Columbus Community Hospital's valet parking program enhances the patient experience

For Immediate Release

(COLUMBUS, Neb.) – It can be very tiring to visit the hospital when you are sick or recovering from an injury. If you add a long walk to the front door, trouble finding a parking spot or unfavorable weather, that visit can become even more unenjoyable.

That's why Columbus Community Hospital offers a complimentary valet parking service. We provide the service, called VIP: Very Important Patient Valet Parking, at no cost to patients and their families.

"Our valet program is about so much more than just parking cars," said Angie Ramaekers, director of volunteer and guest services. "We serve as the first impression of health care at Columbus Community Hospital. We warmly welcome and greet people as they enter our facility, setting the tone for the kind of care they can expect."

CCH offers the service to give patients and visitors a quick entrance to the hospital. "Our valets are also quick to recognize and respond to those who need help while entering our hospital, such as assistance with personal belongings or a wheelchair," Ramaekers said.

VIP parking is open to any CCH patient or family member. It is designed to assist those who have trouble walking long distances, alleviate frustration from cold or rainy weather and reduce the risk of falls on a slick or icy parking lot.

"On a regular basis, the valet team retrieves vehicles that a patient self-parked, but needs help retrieving after an appointment," Ramaekers said. "This team has been known to offer an umbrella in rainy weather, place salt on slippery walkways, fill deflated tires and jump start vehicles. Oh ... and team members also park cars."

CCH offers VIP: Very Important Patient valet parking Monday through Friday from 7 a.m. to 5 p.m.

For more information on our valet parking service, visit www.columbushosp.org.



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