



News Release

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CCH patient account associates receive certification

For Immediate Release

(COLUMBUS, Neb.) – Columbus Community Hospital (CCH) patient account associates Vickie Prochaska and Jolene Ortmeier recently became certified revenue cycle specialists through the American Association of Healthcare Administrative Management.

Individuals must take a two-hour exam testing them on the revenue cycle’s rules and regulations to earn the certification. The exam is for revenue cycle staff with responsibilities in patient access, billing, account resolution, denial management, collections, cash posting, customer service and self-pay collections.

Receiving certification from the American Association of Healthcare Administrative Management demonstrates an individual’s expertise and high level of achievement.

“I am very proud of these ladies for passing their CRCS (certified revenue cycle specialist) certifications,” said Becky Turner, director of patient financial services at CCH. “Their dedication to Columbus Community Hospital shows — they went the extra mile by studying so much to pass these certifications.”

Prochaska and Ortmeier have worked at CCH for four and two years, respectively. Both currently are working toward becoming certified revenue cycle professionals, which is the next level of certification.

For more information about patient accounts at CCH, visit www.columbushosp.org.

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