



News Release

Contact: Amy Blaser, Vice President

Phone: (402) 562-3371

Email: [aebblaser@columbushosp.org](mailto:aebblaser@columbushosp.org)

Date: January 27, 2020

### **Survey Shows High Satisfaction Rate among CCH's Physicians**

For Immediate Release

**(COLUMBUS, Neb.)** – A recent survey by Press Ganey Associates, a health care company known for its patient satisfaction surveys, has shown high rates of satisfaction among Columbus Community Hospital's physicians.

Seventy-seven physicians responded to the survey which showed that CCH's physicians were more engaged than the national physician average. CCH's physician engagement rate of 4.61 was .57 better than the national physician average, which puts CCH in the 95<sup>th</sup> percentile in this metric.

The survey revealed that CCH's physicians viewed CCH positively and were very satisfied with the patient care they were able to provide.

The following survey questions received 100 percent agreement:

- This hospital makes every effort to deliver safe, error-free care to patients.
- This hospital provides high-quality care and service.
- I would recommend this hospital to other physicians and medical staff as a good place to practice medicine.
- I am proud to tell people I am affiliated with this hospital.
- I have confidence this hospital will be successful in the coming years.

The physicians also rated CCH highly in terms of workplace culture, communication and teamwork.

Throughout the survey, the physicians rated others within the organization highly – giving high marks to the facility's hospitalists, and its nursing, radiology and laboratory staff, among others. They also noted there was strong teamwork between departments and that they had the resources and tools they needed to do their jobs well.

Other survey responses highlighted the physician's confidence in the hospital administration and their leadership, as well as the organization's commitment to high-quality patient care.



“We’re thankful that our recent survey revealed high rates of satisfaction among our physicians, as we always strive to provide the best possible working environment for our staff,” said Michael Hansen, CCH president and CEO. “Surveys such as these are an important tool in that effort since they can show us areas where we’re doing well and areas where we could improve.”

For more information on CCH and its commitment to physician recruitment and retention, visit [www.columbushosp.org](http://www.columbushosp.org).

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