



News Release

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CCH Invites Community Members to Join its New Patient & Family Advisory Council

For Immediate Release

(COLUMBUS, Neb.) – Columbus Community Hospital (CCH) recently created a new Patient & Family Advisory Council (PFAC) that will allow community members to share their ideas on how to improve the hospital.

Members of PFAC will partner with hospital doctors, nurses and administrators to help improve the quality of CCH's care for all patients and family members.

They will:

- Share stories of their health care experiences in training sessions for nurses, doctors and other hospital staff.
- Provide input on how CCH can improve its policies and care practices.
- Review or create educational materials to make them easier for all patients and family members to understand and use, and
- Work on short-term, small improvement projects like helping to plan and design a family resource room.

To become a member of PFAC, individuals must have received care at CCH in the past 12 months or have a family member who has received care at CCH in the past 12 months. No other special qualifications are required and CCH will provide any other training that is needed.

A patient or a family member can be recommended or volunteer to be a member of PFAC.

PFAC members will regularly attend PFAC meetings where they will collaborate on hospital initiatives and provide insight on the perspectives of patients and their family members. The term of service on the council is two years, with an option of reappointment for up to three terms.

The council will have seven to nine members.



People interested in becoming part of PFAC, will need to complete an interest form and be interviewed. After the initial council has been selected, future committee members will be responsible for reviewing the interest forms and interviewing new PFAC candidates.

All candidates will complete a health screening, tuberculous testing and influenza vaccines through CCH's Occupational Health Services, as well as complete criminal background checks.

CCH employees and their immediate family members are not eligible to be on the council. Also, active CCH board members, volunteers, physicians and their family members are not eligible to be members of PFAC.

For more information on PFAC or how to get involved, visit www.columbushosp.org or contact Dona J. Kudron, RN, BSN, CCH patient experience manager, at 402-562-4624 or djkudron@columbushosp.org.

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