

THE Importance of Caring

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my journey into volunteering



Nancy Schmitt

ADMINISTRATION AND PROJECT VOLUNTEER

Over the past six years, Nancy Schmitt has served Columbus Community Hospital in multiple capacities as an administration and project volunteer.

Before coming to CCH, Schmitt started her career in the retail industry, where she was in charge of sales and display models.

“When I first started, I was told that The Gift Shop was looking for some workers, and since I had worked in retail, I thought I might be able to help them,” she said.

In addition to assisting with The Gift Shop’s display windows and fundraising events, she has also helped run the COVID-19 vaccine clinics and worked in the education and human resources departments.

Schmitt is able to use her previous office work experience in her volunteer work.

“When my kids were in school, I volunteered to make copies for the teachers and do other types of office work that they needed; I even worked to start the daycare at St. Isidore,” she said. **“I later went on to work in the**

office at Columbus High for a couple of years.”

Schmitt loves being a part of the team, and currently assists the human resources department with various projects. On an average day, you can find her working on office tasks, including labeling postcard mailers, organizing files and making copies.

“When I first started, I was making copies and putting together training manuals for new employees,” she said. **“Then COVID-19 hit, and after receiving my vaccine, I assisted with the vaccine clinics. Once I returned to the human resources department, my job expanded as the hospital started moving toward paperless files. I always laughed that my job was very important, because if I missed a staple, that could mess up the scanning!”**

Schmitt says the best part of being a volunteer is the people and being part of the CCH family.

“I don’t think there has been a day when someone — a staff member, visitor or another volunteer — hasn’t thanked us for all of the work that we

do,” she said. **“The people that I work with are the busiest and hardest workers, and yet they take time to help each other and help me if I have a question or a problem.”**

For more information on volunteering at CCH, visit columbushosp.org.