

# THE Importance of Caring

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our journey into volunteering



## Rayetta Williams

FRONT DESK/GUIDE

After living a very full life, Rayetta Williams has found volunteering as a front desk attendant and guide at Columbus Community Hospital to be a great way to invest her time and effort.

Williams grew up on a farm near Hornick, Iowa. Her parents would sell the eggs they collected and the cream their cows produced so they could purchase the family's groceries. When she graduated from high school in 1959, she headed off to the Omaha School of Commerce to complete a bookkeeping degree. She later landed a job at Omaha Steel Works, which is where she met the love of her life, Bob Williams. They were married in 1966.

After working for 35 years as a bookkeeper, Williams retired — but she discovered she was looking for something more.

She joined the hospital's volunteer

program 20 years ago, and now volunteers as a front desk attendant and guide. She loves to greet people who come through the front door. **“You can tell you are needed when folks come in with that big question mark on their face,”** she said.

Williams recently participated in a formal survey that asked volunteers how the hospital can best support them. She wasn't surprised to learn that 99% of the respondents said they are satisfied as a volunteer, and that they feel the hospital treats its volunteers with respect. **“My volunteer work gives me a such a feeling of accomplishment,”** she said. **“People who don't volunteer at Columbus Community Hospital do not realize what they are missing.”**

In her spare time, Williams is an avid reader who especially enjoys James Patterson novels. For more than 40 years, she and Bob have participated in

square dancing. They have traveled thousands of miles for dancing enjoyment.

**To learn more about volunteer opportunities available at the hospital, visit [columbushosp.org](http://columbushosp.org).**