

# THE Importance of Caring

SEPTEMBER 2021

## my journey into health care



**Craig Divis, RHIA, CCS**  
CHART ANALYST

Sometimes, life takes you where you're meant to go — even if it wasn't your original plan.

For Craig Divis, chart analyst at Columbus Community Hospital, health care wasn't the field he originally wanted to pursue.

**"While in high school, I wanted to be a school teacher,"** Divis said. **"But I took a test and it showed that nursing would be a good fit for me."**

After high school, he decided to dip his toes in the medical field by obtaining a job in the housekeeping department at the hospital. He worked there for three years before leaving to pursue other interests.

**"It took me a few years to realize I really wanted to work in health care,"** he said. **"That is when I decided to investigate it as a career choice."**

He decided to attend Central Community College-Hastings' online health information management services program. While taking classes, Divis studied anatomy, physiology, pharmacology and coding. After graduating, he obtained a bachelor's degree from Clarkson College in Omaha,

Nebraska. While at Clarkson College, he took more business classes and learned about strategic planning, budgeting and project management.

After six years away from the hospital, he found his way back.

Divis started working for the hospital again in 2016 as a medical records clerk. He stayed in that job for three years before accepting a different position as a chart analyst.

In his current role, he runs reports before contacting doctors, physician assistants and nurse practitioners to assist them with dictations for patients' records.

His primary responsibility is to ensure all needed documentation is included in patient charts before they are released to the hospital's coders. He also manages release of information for the hospital, patient accounts and hospital-owned clinics.

Divis said he enjoys working at the hospital because it supports him and allows him to grow in his current position by offering continuing education opportunities.

**"CCH has supported me by letting me attend the annual Nebraska Health Information Management Association conference, so we can continue our continuing education units (CEU) credits and learn about the new changes that will be coming,"** he said.

He also enjoys working in health care because of the various opportunities that are available to working professionals.

**"There are so many possibilities that a person could do if they just investigate further,"** he said.

For someone considering health care as a career choice, Divis advises they start by job shadowing.

**"When you job shadow, you can get a better idea of what a typical day is like in each department,"** he said. **"You can also ask employees what they like and dislike about their jobs."**

**If you're interested in the various career opportunities at Columbus Community Hospital, or would like to learn more about the health information management department at the hospital, please visit [www.columbushosp.org](http://www.columbushosp.org).**